

# COMPANY PROFILE

**MONARCH COMPUSYS PVT LTD.** is pioneer of quality in computer rental & IT-service industry .The Company maintains very high level of customer services and satisfaction. We have developed an impressive back of technically skilled quality solution provider. We have a good hold in market in new millenium, in era of throat-cut competition only due to our achievements in services, and to keep the achievements forever we give top priority to service.

The computer had become a need of modern work place, and it is an indispensible tool for every person or organization. But since technology is changing so fast that people can't afford to stick with old hardware junks in the fast changing time. We provide solutions.

**“Hire computers”**

**Unfold the unlimited growth opportunities by hiring the right system and solution.** In hiring of computers you enjoy flexibility of upgrading your system with time .You don't need to learn hardware and maintenance .So; it becomes **“zero liability solution”** for you.

## ABOUT US

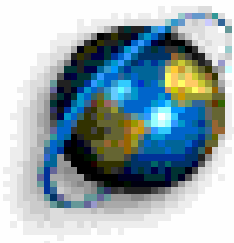


**OUR MISSION:** Our mission is to provide most efficient and economical systems and solution to all our customers for personal as well as commercial use. We provide free concepts and consultancy regarding your future needs, current requirements and past values .We have **“computers for everyone, everything and everywhere”**.



**OUR TEAM & HELPLINE:** The company have experienced professionals, who are time bound and have systematic approach to all your problems .We provide expertise online HELP by people indulged in customer satisfaction management .So **“Give us all your I.T. worries”** and enjoy the experience of quality computing.

**OUR OTHER SERVICE SECTORS:** Along with the “computer rental service” the Company also offers various service to meet **“Everyone's need in IT sector”** .The quality of service is maintained with specialization in these sectors.



## **Our technical support experience spans a wide variety of products:**

- Hardware - Desktop, notebook, server , Computer peripherals
- Facility Management Services
- LAN / WAN / VPN & all other NETWORKING solutions
- Software - Operating system, applications, utilities, security
- Computer peripherals
- Annual Maintenance Contracts (AMC's)
- Peripherals—All kind of Printers , Scanners , UPS, CD-Writers, Fax-Modem, Multimedia Kits ,
- Networking / telecom equipment ,Internet services

## **Advantages of Monarch's technical support helpdesk include :**

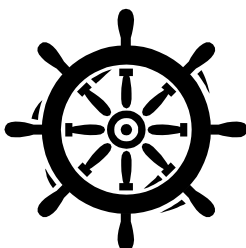
- Dedicated support team for each client
- 3 Support / High - end Support provided by 'Product Specialists'
- Business - to - consumer and business - to - business models
- Multi - channel delivery capabilities that include voice, e-mail, chat and remote assistance
- Call tracking capability with integration of helpdesk with Service Centers, Field Support and parts warehouse to provide seamless customer experience.

## **Company offers discount in special packages/cases as listed below:-**



- More Than 20 Machines on Rent
- Machines on rent for long duration ( 6 months or more)
- More than 20 machines AMC contract
- Purchasing of 20 or more new Personal Computers

## **Company offers Black-cat service /special support for cases:-**



- Resident Engg. For support on 20 or more Machines on rent
- Per week site visit for 20 or more Machines on AMC contract

- Black-cat service for short term Project (Limited to 2 days )
- Delivery of new systems within same day (if required)
  - 24 Hours support for Emergency/Urgent cases.

### **“WE SERVE THOSE WHO SERVE THE NATION”**



**OUR ROLE:** Our consultants will meet with a smile and lead you to selection of creative solution that best suits your requirements. We identify the bottlenecks for your requirements and provide you a system with solution. The productive integration and implementation of computer systems lead you to the path of progress. Lets all grow together is the work-idea. **“I.T. help you in growth, we help you in I.T.”**

**ELITE CLIENTLE:** Monarch Compusys Pvt. Ltd. take pride to introduce it as a very fast growing **“System & Solution Provider”** company with Quality service which had provide Us Clients inclusive of MNCs, Dotcoms, Fashion studios, Construction Corporate, Directory services, educational institutes, software parks, government sectors and many individual home users from global player companies. The list is endless, a few of them are:-

### ***Corporate client***

- Perfetti Van Melle Pvt. Ltd.
- Heinz India Ltd.
- GILLETE India Ltd
- Optimum Solutions (S) Pvt. Ltd.
- ADOBE India Limited
- Jain Irrigation System. Ltd.
- Delhi Tourism ( D. T. T.D.C.)
- Syndic India Ltd.

### ***Education Sector***

- Anamalai University
- Naval Public School ate Bank / the Karur Vysya Bank Ltd.
- NOKIA
- IIT Delhi
- JNU Delhi
- Mata Shri Devi Public School
- DNE (Director of Naval Education)

## Construction Sector

- Delhi Metro Rail Corporation Ltd. (DMRC)
- IJM Infrastructure India Limited / IJM-JV
- SAAMAG Construction Ltd.
- Nagarjun Engineering Ltd.
- GAMMON India Ltd.
- Valeecha Engineering Ltd.
- Navyug Engineering Ltd.
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We are also Business partners / Star Elite Distributor for Various Brands Including:  
**APC , CISCO , COMPAQ , DAX , D-Link , HP , IBM , INTEL , LENOVO , LUNIMOUS , SAMSUNG , WIPRO , TVSE .**

**For further details and all sort of quarries Contact: ---**

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